



Systems Administrator, Windsor Mill, MD – EZSA010C

Specialized Area – Sys Admin/Network

Specialized Skill – x- Other

Work Authorization

Pref. Employment

Mandatory Skills

IBM Netcool, IBM, SQL DB2.

Job Description

Thoroughly understands the client's business, including their organization, financials, competitiveness in the market, and business issues.

Creates solutions which are tailored to client's business needs and integrates the brand capabilities in a way that is valued by the customer and superior to the competition.

When necessary, understands and navigates IBM to identify and acquire critical resources needed to develop the best solution for the client.

Thoroughly understands and applies IBM strategies and offerings for the specific assigned brand.

Maintains an understanding of the client's industry and how the client's business fits within it.

Understands IBM Tivoli brand/product capabilities in order to develop winning solutions that deliver client value propositions, are tailored to the client's specific business needs, and are superior to the competition.

Implement IBM's methods and models used in the solution and can articulate their value to the agency.

Ensures that the solution design and delivery team has considered the appropriate methods and models in the customer solution.

Key areas of Competencies

Strong analytical and troubleshooting skills with knowledge of automating business processes

Professional oral and written communication skills

Good knowledge and experience with infrastructure management tools IBM Netcool Omnibus and Impact

Substantial knowledge of programming language Perl, PowerShell or UNIX/Linux shell scripting

Knowledge of programming languages Visual Basic, XML

Knowledge of SQL, Oracle and DB2 and other database systems.

Knowledge of systems or network administration responsibilities on one or more platforms Microsoft Windows Server, OS390, UNIX or Linux.

Knowledge of ITIL framework and ITIL certification preferred.

